

Notes for Parents/Guardians

Please take note of the followings :

1. The Student Health Service is a preventive and promotive health programme. Students who need curative service may seek medical treatment from the General Out-Patient Clinics of the Hospital Authority or private practitioners. Students with academic problems should seek advice from teachers or student guidance officers. Please refer to the back page of the "Application & Consent Form" for health programmes provided for different grades of students at Student Health Service centres.
2. The service is provided free to those students who are 'eligible persons' with one of the following identity documents
 - i) Hong Kong Identity Card
 - ii) Hong Kong Birth Certificate
 - a) with the Hong Kong permanent resident status indicated as "**ESTABLISHED**"
 - b) If "**NOT ESTABLISHED**" is indicated on the Birth Certificate, the following additional document should be produced:-
 - Hong Kong Identity Card of either parent; or
 - valid travel document of either parent showing that "unconditional stay in Hong Kong" has been granted; or
 - the student's Permit to remain in Hong Kong showing that "unconditional stay" has been granted
 - iii) Valid travel document showing "the right to land" / "the right of abode" / "unconditional stay" in Hong Kong
 - iv) Certificate of Exemption
 - v) Consular Corps Identity Card
 - vi) Vietnamese Refugees Card

Those students who do not have the above mentioned documents (non-eligible persons), e.g. holders of Two-way Permit, Form of Recognizance or the travel document showing the status as "Visitor" , have to pay on the appointment day the gazetted annual fee (the prevailing rate is HK\$445). Students may have to provide relevant identity documents in order to check the eligibility for free service if the attending school does not provide information of 'eligible person' / 'non-eligible person' status of students.

3. Most students are given a Student Reference Number (format Y1234567 or 12345678) by the Education Bureau. This number can be found on the gum label stuck on the student handbook or school report of the last school term. For primary one students, this number may be found on the Primary One Admission Allocation Slip. Students from ESF and international schools should fill in this number if available.
4. The personal information on the "Application & Consent Form" is for checking eligibility, communication, appointment scheduling, health care and research purposes. The provision of personal data is voluntary. If you do not provide sufficient information, we may not be able to prove the eligibility of your child and you may have to pay the gazetted annual fee before we can provide service to your child. For correction of or access to this information after submission of the "Application & Consent Form", please contact the designated Student Health Service Centre.
5. Enrolled students will be given an annual appointment of approximately 90 minutes for health assessment and health education at a designated Student Health Service Centre. The health assessment will be conducted in either English or Chinese. You are invited to accompany your child during the assessment. The service hours of the centre are 9am to 1pm and 2pm to 6pm from Monday to Friday (**Tai Po Student Health Service Centre is closed on Wednesday**). Most students will be given an appointment outside school hours.
6. Parents and students are most welcome to make use of the 24-hour health education telephone hotline provided by the Central Health Education Unit, Department of Health on "Introduction of the Student Health Service" (2833 0111 – choose your language – press '3' for health topics – press '02' for Adolescent Health – press '7' for Student Health Service). You may also browse our web site <http://www.studenthealth.gov.hk> for more information of Student Health Service.
7. For enquiries, please call Student Health Service Centre during service hours.