

Notes for Parents/Guardians

Please take note of the followings:

1. The Student Health Service is a health promotion and disease prevention programme. Students who need curative service may seek medical treatment from the General Out-Patient Clinics of the Hospital Authority or private practitioners. **For students with academic problems, they or their parents should seek advice from teachers or student guidance officers.** Please refer to the back page of the “Application & Consent Form” for health programmes provided for different grades of students at Student Health Service centres.
2. With effect from 1st September 2003, students joining the Student Health Service have been charged according to their “eligible person” and “non-eligible person” status. Student Health Service may obtain the relevant documentation relating to the students from the students and the parents/guardians concerned for verification of their eligibility status for fee-determination purpose. Students with one of the following valid identity documents belong to “eligible persons”:
 - i) Hong Kong Permanent Identity Card / Hong Kong Identity Card (subject to further checking)
 - ii) Hong Kong Birth Certificate with permanent resident status of Hong Kong Special Administrative Region (HKSAR) indicated as “ESTABLISHED”
 - iii) Hong Kong Birth Certificate with permanent resident status of HKSAR indicated as “NOT ESTABLISHED”, but the Permit to Remain in the HKSAR shows that:
 - a) unconditional stay in HKSAR has been granted
 - b) the holder is permitted to remain until (date) and provided that the holder **is not a visitor** and **has not overstayed in Hong Kong**
 - iv) HKSAR Passport
 - v) HKSAR Re-entry Permit
 - vi) HKSAR Document of Identity for Visa Purpose bearing valid visa endorsement to stay in Hong Kong
 - vii) Travel documents with one of the following labels /stamps issued by Immigration Department:
 - a) “The right to land in Hong Kong”
 - b) “The holder was permitted to land”
 - c) “Pervious conditions of stay are hereby cancelled”
 - d) “Eligibility for Hong Kong permanent identity card verified”
 - e) “Certificate of Entitlement to the right of abode in HKSAR”
 - f) “Unconditional stay” (subject to further checking)
 - g) “Permitted to remain until (date)” / “permission to remain extended until (date)” provided that the holder **is not a visitor** and **has not overstayed in Hong Kong** (subject to further checking)
 - viii) Certificate of Exemption
 - ix) Consular Corps Identity Card

Student Health Service is provided free to those students who are “eligible persons”. Those students who are “non-eligible persons”, e.g. holders of travel document (passport, Two-way Permit) showing their status as “Visitors” or holders of Form of Recognizance, have to pay on the appointment day the gazetted annual fee (the prevailing rate is HK\$445). Students may have to provide relevant identity documents for checking of their eligibility for free service.

3. Most students are given a Student Reference Number (format Y1234567 or 12345678) by the Education Bureau. This number can be found on the gum label stuck on the student handbook or school report of the last school term. For primary one students, this number may be found on the Primary One Admission Allocation Slip. Students from ESF and international schools should fill in this number if available.
4. The personal information on the “Application & Consent Form” is for checking eligibility, communication, appointment scheduling, health care and research purposes. The provision of personal data is voluntary. If you do not provide sufficient information, we may not be able to prove the eligibility of your child and you may have to pay the gazetted annual fee before we can provide service to your child. For correction of or access to this information after submission of the “Application & Consent Form”, please contact the designated Student Health Service Centre.
5. Enrolled students will be given an annual appointment of approximately 90 minutes for health assessment and health education at a designated Student Health Service Centre. The health assessment will be conducted in either English or Chinese. You are invited to accompany your child during the assessment. The service hours of the centre are 9am to 1pm and 2pm to 6pm from Monday to Friday (**Tai Po Student Health Service Centre is closed on Wednesday**). Most students will be given an appointment outside school hours.
6. Parents and children are most welcome to make use of the 24-hour health education telephone hotline 2833 0111 provided by the Central Health Education Unit, Department of Health on “Introduction of the Student Health Service”. You may also browse the Student Health Service Web Site www.studenthealth.gov.hk for more information of Student Health Service.
7. For enquiries, please call the Student Health Service Centre during service hours.